

# The National Tarot Readers Association



## Code of Practice

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## INTRODUCTION

The National Tarot Readers Association (N.T.R.A) is a national membership association for Professional Tarot Readers.

## AIMS & OBJECTIVES

- To ensure that all N.T.R.A members provide the highest quality service to their clients.
- To promote high standards and good practice within the Tarot sector.
- To keep all N.T.R.A members informed and supported in their work, by way of regular e-news, the member's area of our website, email helplines and any other means as required.

**Membership of the N.T.R.A is available to all Professional Tarot Readers**

It is important that all Tarot Readers adhere to the same principles to ensure a consistency of service and quality is supplied.

All members will operate such business in an honest and ethical manner.

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## CODE OF PRACTICE

- 1) The Tarot Reader will conduct themselves in a professional, ethical and moral manner at all times in accordance with this Code of Practice.
- 2) Members will, as and when required, be prepared to refer a client on to any suitably qualified third party, such as relationship counsellor or doctor. Members must recognise the limitations of offering a Tarot reading service under certain circumstances.
- 3) All N.T.R.A members must deliver their services in a responsible and non-judgemental manner
- 4) Each client must be treated with respect
- 5) All readings are confidential, the contents only to be discussed between N.T.R.A Tarot reader and their client.
- 6) All N.T.R.A members will be covered by Public Liability insurance is carrying out their services in a location other than their own property.
- 7) N.T.R.A member's fees should be in line with normal working practices. The reading fee must be agreed between reader and client before the commencement of the reading.
- 8) Readings will not be given to minors – people who appear to be under the age of 18 years of age.
- 9) Should a member feel they have any issues when giving a reading and be unable to complete the service, the reader will treat the client with care and the fee will be refunded to the client.
- 10) All members must abide by the Equality Policy as stated below.

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## EQUALITY POLICY

As set out in the guidelines of the Equality Act 2010 members will not discriminate against anyone because of:-

- Age
- Being or becoming a transsexual person
- Being married or in a civil partnership
- Being pregnant of having a child
- Disability
- Race, including colour, nationality, ethnic or national origin
- Religion, belief of lack of religion or belief
- Sex & sexual orientation.